



Insurance Information: As a courtesy to you, we will bill your insurance company. Please provide us with your insurance card(s) and any additional information we may need during your first visit. We recommend that you call your insurance company to verify your physical therapy coverage. **It is your responsibility to know your policy benefits and limitations.** Our billing manager is available to answer questions you may have regarding our billing procedures. Please be aware that costs for each session may periodically differ.

Payment Options: We accept personal checks, cash, Visa and MasterCard. **Insurance co-payments are due at the time of service. If we have to bill your co-pay to you, a \$10 service fee will be added to your bill.** Any portion of your treatment that is not covered by your insurance becomes your responsibility, and is due within 30 days. Interest may be charged at a rate of 1% each month (12% annually) for unpaid balances over thirty days old. A \$25 fee will be charged for all checks returned as insufficient funds.

Workers Compensation Claims: We will bill your open, approved worker's compensation claim. ***Please be advised that in the event your claim is denied, you are financially responsible for all charges.***

Supplies: Supplies purchased by the patient are payable at the time of service. We will provide you with a receipt so you may seek reimbursement from your insurance company. Supplies are not refundable.

Non-Discrimination: Admission to our clinic is non-discriminatory for services rendered, regardless of race, color, national origin, disability or age. All clients who come to our clinic for services are protected against discrimination assured by Title VI of the Civil Rights Act of 1964. Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975.

Medicare Patients: Medicare requires you to see your doctor **60 days from the start** of your physical therapy and every **30 days thereafter** in order to continue with physical therapy. Without a prescription at these times, Medicare can deny payment.

Thank you for allowing us the opportunity to serve you. If you have any questions about the above information, or your insurance coverage, please do not hesitate to ask for our assistance.